

Door Sample Waiver

Davis Mill and Cabinet, LLC (DMC) requires a door sample to be built, approved/signed by the Designer/Dealer **and** Client, and returned to the factory as a reference sample during the manufacturing of any custom project. If the Designer/Dealer or Client refuses for any reason to purchase a required door sample, DMC may choose, at its discretion, to allow a "Release of Liability - Door Sample Waiver". The nature of certain woods, door styles, finishes, and/or job layout may prevent DMC from accepting a waiver. This decision will be made by the DMC factory, not the designer, dealership, or client.

The door sample policy of DMC is intended to provide a door control sample to confirm that the client gets the door style, wood, color, and distressing technique that they request. Additionally, wood species, door styles, and even standard finishes can vary from one lot to the next. Without the door sample, the factory has no way to know if what is being built is what the client has ordered.

This list contains some examples of potential problems, but is not fully inclusive.

- Designer mistake interpreting job order in door style, wood, finish, distressing technique, top coat (sheen), glazing technique, or any other feature that a door sample would have prevented.
- Finish inconsistencies caused by aged reference samples.
- Wood grain variation, texture and porosity can cause some finishes to look much different from the original sample – even if it is on the same door style or wood species.
- Some door samples in combination with certain finishes can cause finish issues. An overmold door style with a spray on color (stain or paint) can cause shadow lines where certain parts of the profile blocks the flow of finish onto the wood. Or a door with a flat panel could cause glaze hang-up to look different on some door styles.
- Different dye lots of finish product can vary slightly. Without a door sample, the factory cannot know that there is variation from the new can of stain/glaze/paint compared with the reference sample that the client has seen and approved.
- Some finish techniques are very unique to the person applying the finish. Spray on dyes or tones, paint rub through, distressing, and glaze hang-up require an artistic touch by the artisan actually applying the finish. Without a reference sample, it is very easy for any of these artistic features to be applied too heavily or too lightly, which may or may not be to the expectations of the client.
- Wood grain and knot structure are features of the wood itself. Without a door sample, the factory will not know what features are acceptable or unacceptable to the client.
- Top coat (sheen) can affect final color outcome. The same color with a Flat top coat may look different with a Satin top coat.

I/we hereby release Davis Mill and Cabinet, LLC. of any and all liability for any repercussions or consequences of not providing DMC a signed/approved door sample while the project is being manufactured. These consequences may include, but are not limited to, costs of refinishing or remaking doors, moldings, or cabinets, legal ramifications resulting from dissatisfied clients, timing delays to jobs while finish problems are being repaired, or back charges by client or others for said timing delays, or additional freight charges as a result of failure to adhere to DMC's door sample policy.

Designer/Dealer Signature: _____ (Print name): _____

Client Signature: _____ (Print name): _____

Job Name: _____ Date: _____