

Solid Painted Finishes Waiver

Solid painted finishes are multi-step finish process. Davis Mill and Cabinet, LLC, (DMC) goes to great lengths to ensure the cleanest, smoothest surface possible on these type of finishes. Some or all of the following and may apply to your project:

1. Wood expands and contracts with relative humidity. When normal wood movements occur, compression and separation will occur at the joints of doors or other components. This is particularly noticeable where a door rail meets the stile. In this situation, wood movement will cause hairline surface cracks at the joints. These cracks are acceptable and normal on painted finishes and are therefore not reason for warranty replacement. To minimize joint cracks, cabinets must always be kept in a controlled environment at 55-80 degrees Fahrenheit and 30-40% relative humidity.
2. When Paint Grade materials are selected, the actual material used will depend on the actual application. Door frames and panels may be made out of double refined MDF (high grade medium density fiberboard) or paint grade maple. Whenever possible MDF is used in these applications because of the stability of MDF compared to a solid wood product such as maple. MDF has a flat smooth surface that is ideal for painting. Using MDF can dramatically improve the chances that joints will not develop joint cracks, but it does not completely eliminate that possibility. Even using MDF, small surface imperfections may still be visible. At our discretion, DMC will use the material (either MDF or solid wood), we deem best for the particular application.
3. Painted doors can be susceptible to moisture damage just like any other type of wood. Solid wood or MDF can quickly swell if the raw material is exposed to water or other liquids. Great care should be taken, especially when cleaning painted finishes, that cleaning does not introduce unnecessary moisture to the doors or other components. Any painted finish failures due to excess moisture whether through direct contact or humidity are beyond the control of DMC and are not considered reason for warranty replacement.
4. Even with durable paint products, paint can chip if the surface is struck with a hard object. If the product is hit hard enough to dent the wood, the bond between wood and paint can be broken, thus causing a paint chip. Once a chip occurs, it is very difficult to patch or touchup in a way that the chip is no longer visible. These chips are beyond the control of DMC and are considered normal wear and tear are not considered reason for warranty replacement.

We call your attention to these facts because the effect of these natural wood characteristics in an entire kitchen may be different from what you may see in viewing a small display or small finish sample.

I have read the above explanation and find it acceptable. I agree not to hold Davis Mill and Cabinet, LLC or the Designer/Dealer responsible for any claims or problems resulting from these characteristics.

Customer's Signature

Designer/Dealer's Signature

Customer's Name (please print)

Designer/Dealer's Name (please print)

Date

Date